State of California

Department of Consumer Affairs Cemetery and Funeral Bureau

"To protect and serve consumers while ensuring a competent and fair marketplace."

Strategic Plan

March 30, 2005



Arnold Schwarzenegger, Governor State of California

Fred Aguiar, Secretary
State and Consumer Services Agency

Charlene Zettel, Director Department of Consumer Affairs

Sherrie Moffet-Bell, Chief Cemetery and Funeral Bureau

Department of Consumer Affairs Cemetery and Funeral Bureau Strategic Plan

March 30, 2005

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